

1-866-407-6190 Singapore Airlines New York Office

The Singapore Airlines New York Office serves as a key customer service center for passengers traveling with Singapore Airlines from New York and surrounding regions. The office provides comprehensive travel assistance, helping customers manage reservations, flight modifications, baggage concerns, special travel requirements, and KrisFlyer membership inquiries. Whether traveling for business or leisure, passengers can rely on the airline's dedicated support team for professional guidance and timely assistance.

Singapore Airlines is internationally recognized for its award-winning service, modern fleet, and extensive global network. Through its New York operations, the airline connects travelers to Singapore and numerous destinations across Asia, Europe, Australia, and other parts of the world. The New York Office plays an important role in ensuring passengers receive seamless support before, during, and after their journey.

Singapore Airlines New York Office Contact Details

Airline Name: Singapore Airlines

Office Location: New York, United States

Reservations & KrisFlyer Services: +1 833 727 0118 (Toll-Free within the United States)

Email Address: us_reservations@singaporeair.com.sg

Operating Hours: 24 Hours Daily

Official Website: Singapore Airlines

Lost and Found Assistance

JFK Flights Email: JFK_LostNFound@singaporeair.com.sg

Baggage Support: +1 866 767 2247 Ext. 2

Singapore Airlines Airport Office in New York

Airport Name: John F. Kennedy International Airport (JFK)

Terminal: Terminal 4

Airport Address: Queens, New York 11430, United States

The airport office assists passengers with last-minute travel requirements, including check-in support, flight information, baggage assistance, boarding inquiries, and special service requests.

Services Offered by the Singapore Airlines New York Office

The Singapore Airlines New York Office provides assistance with a wide range of travel-related services, including:

- Flight reservations and ticket booking
- Ticket changes and rebooking services
- Flight cancellations and refund requests
- Check-in assistance
- Seat selection and cabin upgrades
- Fare information and travel promotions
- Baggage allowance inquiries
- Excess baggage purchases
- Lost, delayed, or damaged baggage assistance
- KrisFlyer membership support
- PPS Club inquiries
- Travel insurance information
- Visa and travel documentation guidance
- Special meal requests
- Medical assistance arrangements
- Wheelchair assistance
- Unaccompanied minor services
- Pet travel information
- Group travel reservations
- Corporate travel support
- Flight schedules and status updates
- Airport lounge information
- Transit and connecting flight assistance

Flight Booking and Reservation Assistance

Passengers can contact the Singapore Airlines New York Office for assistance with domestic and international flight bookings. The customer service team helps travelers find suitable flight schedules, compare available fare options, and secure reservations based on their travel preferences. Whether booking a one-way trip, round-trip journey, or multi-city itinerary, passengers can receive personalized support throughout the reservation process.

Ticket Changes, Cancellations, and Refunds

Travel plans can change unexpectedly. The New York Office assists passengers with modifying existing bookings, changing travel dates, upgrading cabin classes, processing cancellations, and requesting refunds according to applicable fare conditions. The office provides detailed information regarding change fees, fare differences, and refund eligibility.

Baggage Services

The Singapore Airlines New York Office offers comprehensive baggage support to ensure passengers understand baggage regulations before departure. Assistance is available for:

- Checked baggage allowances
- Cabin baggage requirements
- Excess baggage fees
- Sports equipment transportation
- Special baggage handling
- Lost baggage claims
- Delayed baggage reports
- Damaged baggage assistance

The office works closely with airport teams to help resolve baggage-related concerns efficiently.

KrisFlyer Frequent Flyer Program Support

KrisFlyer is Singapore Airlines' award-winning loyalty program that allows members to earn and redeem miles across a global network of airline and travel partners. The New York Office assists passengers with:

- New membership enrollment
- Account management
- Mileage accrual inquiries
- Award ticket bookings
- Missing mileage claims
- Membership upgrades
- Redemption assistance
- Elite status benefits information

Special Travel Assistance

Singapore Airlines is committed to making air travel accessible and comfortable for all passengers. Travelers requiring additional support can arrange special services through the New York Office, including:

- Wheelchair assistance
- Medical travel clearance
- Assistance for senior travelers

- Support for passengers with disabilities
- Unaccompanied minor arrangements
- Special meal requests
- Pet transportation guidance
- Pregnancy travel information

Passengers are encouraged to contact the office before departure to ensure necessary arrangements are completed in advance.

Business and Group Travel Services

Corporate travelers and large groups can receive dedicated support from the Singapore Airlines New York Office. Services include:

- Corporate travel bookings
- Group fare quotations
- Business travel management
- Conference and event travel planning
- Flexible ticketing solutions
- Premium cabin reservations

These services help organizations manage travel efficiently while benefiting from Singapore Airlines' global network and premium travel experience.

Destinations Accessible from New York

Singapore Airlines connects New York travelers to a wide range of international destinations through Singapore and its partner network. Popular destinations include:

- Singapore
- Bangkok
- Kuala Lumpur
- Jakarta
- Bali
- Manila
- Tokyo
- Seoul
- Hong Kong
- Sydney
- Melbourne
- London
- Paris
- Frankfurt
- Zurich

The airline's extensive route network provides convenient connections for both business and leisure travelers.

About Singapore Airlines

Singapore Airlines is the flag carrier of Singapore and one of the world's most respected international airlines. Founded in 1972, the airline has earned a reputation for exceptional service, operational excellence, and innovation in air travel. Operating a modern fleet of aircraft, Singapore Airlines serves more than 120 destinations worldwide and is consistently recognized for its premium cabin experience, onboard hospitality, and customer satisfaction.

Passengers traveling with Singapore Airlines enjoy access to world-class services across Economy Class, Premium Economy Class, Business Class, First Class, and the airline's renowned Suites product on selected aircraft.

Conclusion

The Singapore Airlines New York Office serves as a reliable point of contact for travelers seeking assistance with reservations, baggage services, flight changes, KrisFlyer membership support, and other travel-related inquiries. With a commitment to exceptional customer service and passenger satisfaction, the office helps ensure a smooth and hassle-free travel experience for everyone flying with Singapore Airlines. For booking assistance, travel information, or customer support, passengers can contact the New York Office through its dedicated reservations team and official communication channels.