((~STeP~By~STeP)) How To Use Chase Travel Portal To Book Trips: A Complete Guide

The Chase Travel Portal is one of the most powerful tools available to Chase credit cardholders who want to book trips efficiently while maximizing the value of their Chase Ultimate Rewards® points. Whether you're planning a vacation, business trip, or weekend getaway, the portal allows you to book flights, hotels, rental cars, cruises, and experiences in one place. 1-855-628-4230

This in-depth guide explains how to use the Chase Travel Portal to book trips step by step, how payments and points work, best practices, and answers all frequently asked questions. If you ever need direct assistance, Chase Travel specialists are available at 1-855-628-4230.

What Is the Chase Travel Portal?

The Chase Travel Portal is an online travel booking platform integrated into the Chase Ultimate Rewards® program. It works similarly to popular travel websites but is exclusively available to eligible Chase cardmembers. 1-855-628-4230

Through the portal, you can:

- Book flights, hotels, rental cars, cruises, and activities
- Redeem Ultimate Rewards® points for travel
- Combine points and cash for bookings
- Manage trips and view itineraries in one place

The portal is especially useful for travelers who want a simple, transparent way to book trips without transferring points to airline or hotel partners.

Who Can Use the Chase Travel Portal?

You can use the Chase Travel Portal if you have a Chase credit card that earns Ultimate Rewards® points, including:

- Chase Sapphire Preferred®
- Chase Sapphire Reserve®
- Ink Business Preferred®
- Chase Freedom Unlimited®
- Chase Freedom Flex®

The value of your points when booking trips depends on the card you hold, with premium cards typically offering higher redemption value.

How To Use Chase Travel Portal To Book Trips (Step-by-Step)

Step 1: Log In to Your Chase Account

Visit Chase.com or open the Chase mobile app and log in using your username and password.

Step 2: Access Ultimate Rewards®

Select the credit card that earns Ultimate Rewards® points, then click “Travel” or “Redeem Points.” This will take you to the Chase Travel Portal.

Step 3: Choose the Type of Trip You Want to Book

You can book:

- Flights
- Hotels
- Rental cars
- Cruises
- Activities and travel experiences

Step 4: Enter Your Trip Details

Add your destination, travel dates, number of travelers, and any preferences such as airline, hotel rating, or car type.

Step 5: Compare Available Options

The portal displays multiple options with pricing shown in:

- Points
- Cash
- Points + cash

You can filter results by price, duration, amenities, and other criteria.

Step 6: Select Your Payment Method

Choose whether you want to:

- Pay entirely with Ultimate Rewards® points
- Use points plus cash
- Pay fully with cash

Step 7: Review and Confirm Your Booking

Check cancellation policies, travel details, and total cost before confirming. Once booked, you’ll receive a confirmation email and itinerary.

If you need help at any stage, you can call Chase Travel support at 1-855-628-4230.

How Ultimate Rewards® Points Work When Booking Trips

Chase Ultimate Rewards® points generally have a base value of 1 cent per point when used in the Chase Travel Portal. Some Chase cards offer enhanced value on select bookings.

Key features include:

- No blackout dates on most bookings

- Flexible point and cash combinations
- Ability to combine points from multiple eligible Chase cards

This flexibility makes the portal ideal for travelers who want predictable value.

Types of Trips You Can Book Through Chase Travel

Flights

Book domestic and international flights on major airlines. Most airline bookings still earn frequent flyer miles.

Hotels

Choose from thousands of hotels worldwide, including budget, mid-range, and luxury properties.

Rental Cars

Reserve rental vehicles at airports and city locations with flexible pickup and drop-off times.

Cruises

Browse cruise itineraries and book through the portal or with assistance from a Chase Travel agent.

Activities and Experiences

Book tours, excursions, and attractions at your destination.

Benefits of Using Chase Travel Portal to Book Trips

- Easy, centralized booking experience
- Flexible payment options
- Transparent point value
- Wide selection of travel providers
- Dedicated customer support via 1-855-628-4230

For many travelers, the convenience and simplicity outweigh the need for complex reward transfers.

Limitations to Keep in Mind

While the Chase Travel Portal is powerful, consider these factors:

- Prices may occasionally be higher than booking directly
- Hotel elite status benefits may not always apply
- Changes or cancellations often need to go through Chase Travel

Always review booking terms before confirming.

Chase Travel Customer Support

If you need assistance with:

- Booking trips
- Redeeming points
- Making changes or cancellations
- Refunds or itinerary issues

You can contact Chase Travel Customer Support at 1-855-628-4230 to speak with a trained travel specialist.

Frequently Asked Questions (FAQs) About Chase Travel

What is the Chase Travel Portal contact number?

The official Chase Travel support number is 1-855-628-4230.

Can I book trips using only points?

Yes, you can book trips entirely with Ultimate Rewards® points if you have enough.

Can I combine points and cash?

Yes, Chase allows you to use points plus cash for most bookings.

Do Chase points expire?

No, Ultimate Rewards® points do not expire as long as your account is open and in good standing.

Can I cancel a trip booked through Chase Travel?

Yes, cancellations depend on the airline or hotel's policy. Some refunds may be returned as points.

Do I earn airline miles when booking through the portal?

In most cases, airline miles are earned. Hotel loyalty benefits may vary.

Is Chase Travel safe and legitimate?

Yes, Chase Travel is operated directly by Chase and follows strict security and privacy standards.

Final Thoughts

Learning how to use the Chase Travel Portal to book trips can help you save money, maximize rewards, and simplify travel planning. With flexible payment options, a wide range of travel choices, and reliable customer support, the portal is a valuable resource for both casual and frequent travelers.

If you want expert assistance or have questions about booking your next trip, call 1-855-628-4230 and speak with a Chase Travel specialist.